**W311MA Plug-and-Play Version Frequently Asked Questions**

**Q1: What kind of system requirements does W311MA apply to?**

A : It applies to Windows XP/7/8/8.1/10.

**Q2: What does “plug and play version” mean?**

A : Inserted driver inside the adapter, doesn’t have to use CD-ROM to install the driver.

**Q3: Can W311MA plug and play version be used on MAC or Linux system?**

A : No, it doesn’t support.

**Q4: What if I really need an adapter for MAC or Linux system?**

A: Non-Plug-and-Play version will still be on selling after this version go on the market, you can buy W311MA non-plug-and -play version.

**Q5: What kind of security encryptions does W311MA plug-and-play version support?**

A: WPA-PSK/WPA2-PSK, WPA/WPA2, and WEP.

**Q6: Does W311MA plug-and-play version support transmit Wi-Fi signal?**

A : No, it doesn’t have UI. But you can buy non-plug-and-play version to achieve this function.

**Q7: What can I do if the adapter doesn’t come out driver installation interface?**

A : You can install the driver manually. Open “This PC” ----CD driver----click Setup to install.

**Q8: What if there is a notification showed “unable to install the driver” on the corner of the desktop?**

A : It won’t have any influence on using it. This is Windows Notification. When the PC can access the internet, it will update the driver automatically, and it will show this if it can’t find update information of this driver.